



No	Type	Question	Response From Customer	
1	Project Information	Location		
2		System Operation Mode	Is there PV Input -	
			Does the system require On-Grid Operation	
			Does the system require Off-Grid Operation	
		System Summary		
		If only 'Off-Grid Operation' is selected , please make sure there are other distributed energy sources prepared for the system, and fill in column No.25, 'Other Distributed Power Sources'.		
3		Grid Voltage (3-Phase Voltage)		
			Others ____ V	
4		Frequency (Hz)		
5		Grid Connection		
	Others _____			
6	Certification Requirement			
7	Transformer	Transformer in the grid-connection side	NO Only Meter	
8		Transformer Capacity (KVA)		
9		Transformer Available Output(kW)		
11	Loads	Peak Load(kW)		
12		Average Load(kW)		
13		Load Types		
			Impact Load and Power _____	
		Please confirm if there's impact load, like motor, pump, air conditioning without frequency converter		
14	Battery System	Planning Battery System Capacity(kWh)		
15		Planning Battery Charge/discharge Frequency		
16	Inverter (PCS)	Inverter Type		



17		Inverter Power(kW)	
18		RSD Requirement (Only available in US model)	No_____ TIGO_____ APS_____
19	Functions	Purpose	Self-consumption
			Grid Service Time Of Use Demand Charge Peak Shifting
			Back-Up
			Micro-Grid
			Others_____
		Please provide a load curve document when it's a demand charge application	
20		Export limit Control Function	
21		Integrated into Client's EMS (Modbus)	
22	Environment	Installation Environment	Others_____
23		Environment Temperature	Max. degree: _____ °C; MIN. Degree_____ °C
24		Space to place the system	Length: _____m Width: _____m Height: _____m;
25	Other facilities	Other Distributed Power Sources	Generator _____ kW Solar _____ kWp Wind _____ kW Others_____
26		The planning ways and working logic to integrate other power sources into the system	

Customer Support

V-TAC

Aftercare

- Remote support via the app
- Video calls with V-TAC engineer
- Demo videos
- FAQs
- Detailed manuals in multiple languages
- Site visit, if required

